



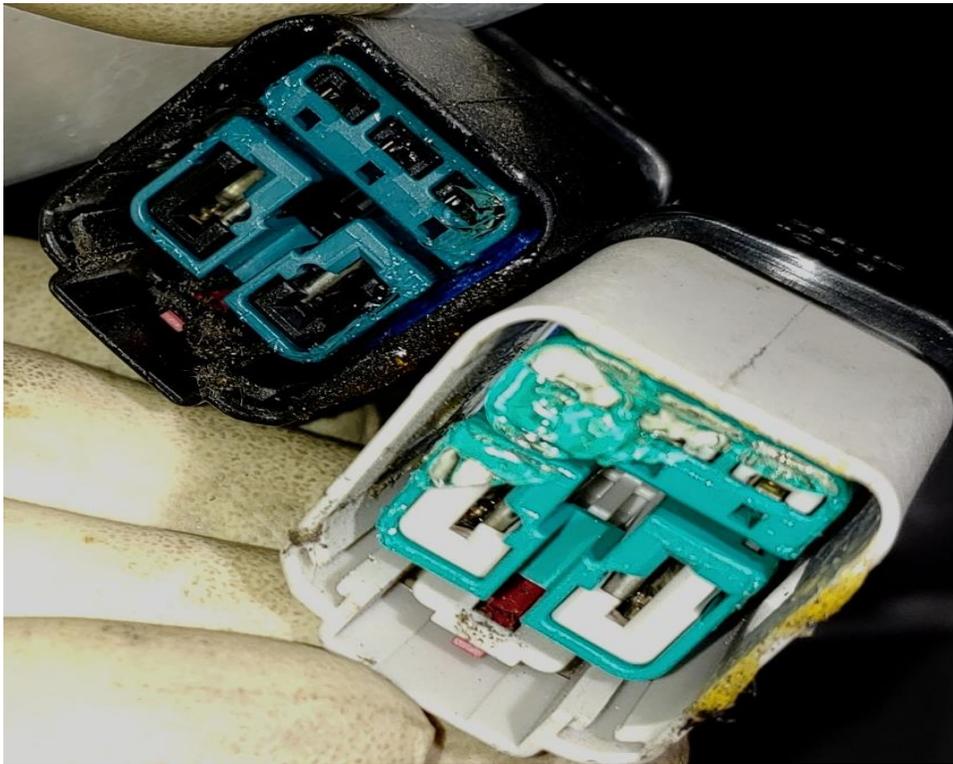
STAR ONLINE PUBLICATION



Case Number: S2219000005

Release Date: October 2022

Symptom/Vehicle Issue: Dielectric Grease In Electric Power Steering (EPS) Connectors.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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Discussion: Comments from field technicians show concerns with the amount of grease found in the EPS connectors. The amount shown in the images is applied at assembly and is correct. Dielectric grease is used in this location due the EPS location and contact with moisture. Do not remove the factory applied grease.

Note>>> Review Service Library for service bulletins and information that may apply to a customer complaint.



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